Below are netiquette tips for utilizing remote Learning Support Services.

- When signing in, use accurate information: use your first name and last initial when signing in. Avoid using nicknames, ID numbers, or other personal identification as this is viewable to the public.

- After signing in, keep your mic muted unless you are speaking, and while others are speaking. Use the “Raise Hand” feature to ask questions.

- Consider the environment in your audio and video, and be mindful during video conferencing use.

- Limit distractions while attending PAL, tutoring, and writing support.

- Avoid socializing, side conversations, and phone conversations while receiving support.

- Come prepared to ask questions.

- Stay focused on the content material.

- For support requiring more than one hour of support, consider making an appointment in advance.

- Abide by college and program related policies while using remote services. Our services firmly practice Academic Integrity and all Schoolcraft Code of Conduct policies.

Questions? Contact the Learning Center, lc@schoolcraft.edu.